



**SPECTRUM HEALTH VALUE STUDY™**  
**Health Care Services and Programs Have Ever Used**  
**Data Collected January, April and August, 2009**

Total Respondents 3049

<b>By Alphabetical Order</b>	<b>%</b>
Care for the elderly	13
Dentist services	80
Diagnostic laboratory services	51
Emergency care services	63
Family social/health services	22
Health Relief services (such as during a national disaster)	3
Health/personal care goods	44
Home health services	16
Individual social/health services	18
Medical research	8
Medical services at a hospital	62
Mental health services	20
Mental retardation services	2
None of the Above	4
Nursing care services	18
Nutrition services	20
Outpatient services	61
Over the counter drugs	81
Pharmaceutical research	6
Physician services	72
Prescription drugs	86
Preventive Health Services	30
Psychiatric services	18
Scientific research	4
Substance abuse services	7
Surgical services	53
Vocational rehabilitation	11
Wellness services	26

<b>By Ranking</b>	<b>%</b>
Prescription drugs	86
Over the counter drugs	81
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Physician services	72
Emergency care services	63
Medical services at a hospital	62
Outpatient services	61
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